* ***Scenarios***

## Scenario of the Patient

*Sample patient name:* Bilal

*Equipment:* Any computer with a supported browser.

1. Bilal starts browser and types URL of the HAS system.
2. Bilal registering the HAS system with his personal information and SSN.
3. Bilal authenticates.
4. Bilal list options of the system.
5. Bilal clicks the option ‘book appointment’.
6. Bilal list available departments, doctors and the date of the examination.
7. Bilal selects Department A, with the Doctor B.
8. Bilal list the appointment information in the section.
9. Bilal logs off.
10. Bilal authenticates.
11. Bilal, now wishes to change the date of the appointment. The system does not permit changes of the appointment once the appointment has been submitted.
12. Bilal cancelling the appointment. (The appointment violation is appeared. Bilal has two more violation.)
13. Bilal booking an appointment again.
14. Bilal logs off.